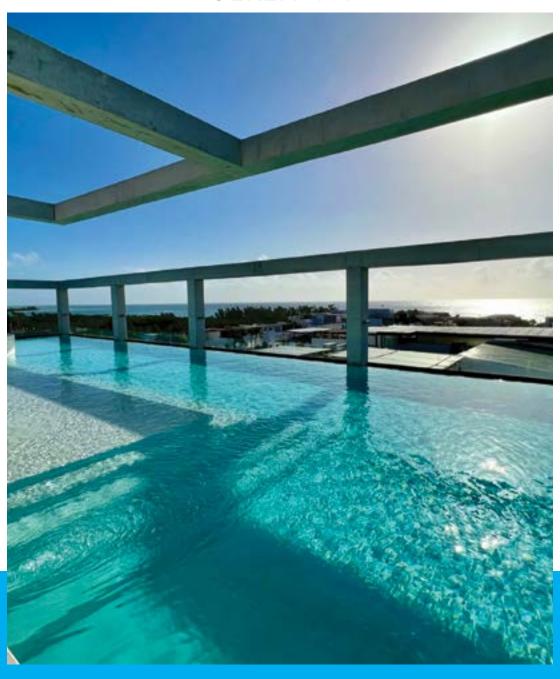


# Welcome

CEREN 401



Thank you for choosing Vacaxions



## **Your Personal Concierge**

#### **CONTACT US**

#### Phone:

+52 984-100-9634 **24/7** 

#### Email:

help@vacaxions.com

#### **EMERGENCY INFO**

#### **Nearest Hospital:**

Riviera Hospital Av. CTM & Av 40 nte. +52 984-222-8523

#### **Nearest Police Station:**

Av. CTM 30, Luis Donaldo Colosio.

+52 984-877-3340

#### **Emergency Numbers:**

Emergencies

911

**Ambulance** 

+52 998-887-2371

Refer to more emergency numbers her by following the QR code



**Welcome** to your home away from home in Playa del Carmen! We are thrilled to have you as our guest at Ceren, one of Vacaxions' premier vacation rental properties. Our team is dedicated to providing you with the best possible vacation experience, and we're confident that you'll love your stay with us.

At Vacaxions, we believe that every vacation should be unforgettable. That's why we go above and beyond to ensure that each of our properties is clean, well-maintained, comfortable, and equipped with everything you need for a fantastic stay. From the moment you arrive, our goal is to make you feel welcome and at ease, so you can focus on enjoying your time in beautiful Playa del Carmen.

Ceren is one of our most popular properties, and for good reason. Located just a few steps from the beach and 5th Ave, this stunning building offers breathtaking views of the turquoise Caribbean Sea. The building itself is modern and stylish, with a rooftop pool and lounge area that provides the perfect spot to relax and take in the scenery. And with easy access to all of the best

restaurants, bars, and attractions in Playa del Carmen, Ceren is the ideal home base for your Mexican vacation.

As our guest at Ceren, you'll enjoy a range of amenities and services designed to make your stay as comfortable and convenient as possible. Our unit 401 is beautifully furnished and features high-speed Wi-Fi, flat-screen TVs, and air conditioning. You'll also have access to our 24/7 concierge service with us at Vacaxions or thru the Building management, which is always available to help you with any questions or needs you may have during your stay.

We can't wait to welcome you to Ceren and to Playa del Carmen! Whether you're here to relax on the beach, explore the local culture, or indulge in some world-class cuisine, we know you'll have a wonderful time in this beautiful corner of the world.

- Mateo | Vacaxions

## Location

#### **ADDRESS**

Calle 5 Nte 370, Zazil-ha Playa Del Carmen Quintana Roo 77720

#### **Vacaxions Notes:**

We hope these directions are helpful in getting you to Ceren smoothly. If you have any questions or need further assistance, please don't hesitate to contact us. We can't wait to welcome you to your home away from home in beautiful Playa del Carmen!

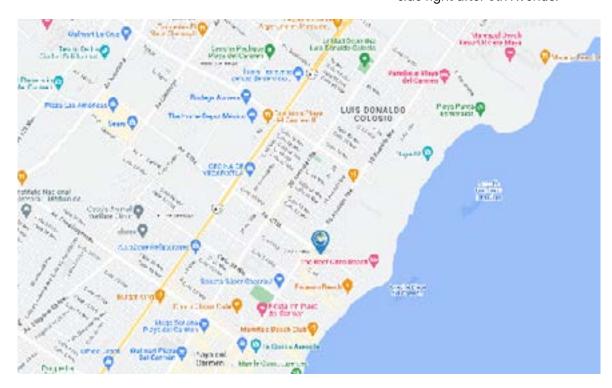
#### **DIRECTIONS**

#### From Cancun Int. Airport:

- Take the Cancun Chetumal higway (Highway 307) south towards Playa del Carmen.
- Continue straight for approximately 50 km (31 miles). Don't use the bridges when you enter to Playa del Carmen, but drive through the lateral road until you arrive to the turn circle from Av CTM.
- 3. Continue on Av CTM for about 0.5 miles towards the beach side (west)
- 4. Ceren will be on your right-hand side right after 5th Avenue.

#### From Tulum:

- Take the Cancun Chetumal higway (Highway 307) north towards Playa del Carmen.
- Continue straight for approximately 60 km (37 miles).
- Use the bridge when entering to Playa del Carmen and be ready to get off on Av CTM, which will be one of the last exits going from South to North on the bridge.
- Continue on Av CTM for about
   5 miles towards the beach side (west)
- 5. Ceren will be on your right-hand side right after 5th Avenue.



## Instructions



#### Check in

Our check-in time is at 3:00 pm. Please provide us with your estimated arrival time in advance so we can prepare your unit and have a member of our team ready to welcome you. Upon your arrival, we'll provide you with a tour of your unit, answer any questions you may have, and give you the keys and/or access codes you'll need during your stay. If you arrive before 3:00 pm and if the unit is ready, we may be able to do an early check-in.

#### **Check Out**

Our check-out time is at 11:00 am. Please make sure to return all keys codes before you leave. Before departing, we kindly ask that you complete the following checklist:

- Remove all personal belongings..
- Turn off all lights, appliances, and electronics, and ensure all windows and doors are locked.

#### **Additional Info**

We take pride in maintaining our properties to the highest standards, so please let us know if there are any issues or damages during your stay. We reserve the right to charge for any damages or excessive cleaning required after your departure.

We hope you have a wonderful stay with us and enjoy all that Playa del Carmen has to offer. If you have any questions or concerns during your stay, please do not hesitate to contact our 24/7 concierge service for assistance. Thank you for choosing Vacaxions as your host!

#### **HOUSE RULES**

- No smoking inside the property. Smoking is only allowed outside in designated areas by building if any.
- Keep noise levels down between 10:00pm and 8:00am to be considerate of other guests and neighbors.
- Only registered guests are allowed on the property.
- No parties or events without prior approval from us.
- Keep the property clean and tidy during your stay.
- · Do not move furniture without permission.
- Refer to the building rules that are posted in building or that were sent to you by your Vacaxions.



#### **HOW TO USE**

#### **Doors and locks**

The property has a key free entry in the front door of the unit. Enter the code plus enter and turn the key knob attached to key pad.

#### Mini-split air conditioning

To use the mini-split air conditioning, locate the remote control and turn on the power. Choose your desired temperature and fan speed, and press the "ON" button. Please make sure to turn off the air conditioning when leaving the property or when it is not needed as electricity is expensive to generate in this region.

#### **Television**

To use the television, locate the remote control and turn on the power. Use the remote to select your desired channel or input source. If you have any trouble with the television, please contact our concierge service for assistance.

#### **Dual washer and dryer**

The dual washer and dryer is a convenient appliance that combines a washing machine and a dryer in one unit. Please make sure to read the instruction manual before use. Load your clothes into the washing machine, add detergent and set the desired cycle. Once the wash cycle is complete, choose the appropriate drying cycle.

#### Electric stove and oven

To use the electric stove and oven, locate the control knobs on the appliance. Turn on the power and select the appropriate burner size. Use the control knobs to adjust the heat level as desired. Please make sure to turn off the stove when you're finished cooking and maintain the area clean to avoid ants in the unit.

#### Safe

This property has a safe to store your valuables during your stay. To use the safe, locate the instructions inside the safe door. Enter a code of your choice to lock and unlock the safe. Please make sure to remember your code and to lock the safe when leaving the property. Please leave the door open when you check-out.

# Things to Do

Welcome to your vacation rental in Playa del Carmen, Mexico, presented by Vacaxions. We are thrilled to have you as our guest or resident, and we hope you enjoy your stay in this beautiful city. To help you make the most of your vacation, Vacaxions have partnered with local vendors that offer attractions, activities, car rental, motorcycle, rental and other products and services that you could enjoy while your stay. Please visit www.vacaxions.com or follow th QR Code below to find and book your next adventure!

#### Book your next adventure with us and receive:

- **Convenience:** Our website makes it easy to browse and book activities and tours, and our customer service team is available to assist you with any questions or concerns.
- **Local Expertise:** We are based in Playa del Carmen and have extensive knowledge of the area. We work with the best local providers to ensure that you have a safe and memorable experience.
- Best Service: We provide only the best service. From the moment you book with us, our team
  gets to work for you until the end. With over 20 years of experience in the industry we are your
  best choice!

**To book an activity or tour, simply visit our website or contact our customer service team.** We will provide you with all the information you need, including pricing, availability, and transportation options. If you have any questions or concerns, please don't hesitate to contact us. Thank you for choosing Vacaxions for your vacation!

#### Search & Book Tours

(Starting @ MXN\$450.00 P/P)

We are your source for booking tours and experiences in the area. We provide a hassle-free booking options. Whether you're looking to explore ancient Mayan ruins or visit some of the most beautiful Cenotes. Ensure a hassle-free experience in your next adventure with Vacaxions.

#### **Search & Book Activities**

(Starting @ MXN\$250.00 P/P)

Our search and book activities feature a diverse selection of options to suit every taste, from ziplining through the jungle canopy to a relaxing kayaking experience in the turquoise waters of the Caribbean. Use our convenient booking system and get ready to relax.

#### **Get a Transportation**

(Starting @ MXN\$400.00 P/D)

At Vacaxions, we offer transportation services to help you get in and around town with ease. Whether you're looking to explore the local area or simply need a reliable ride to and from the airport, our transportation options have got you covered.

#### **Book an Special Dinner**

(Starting @ MXN\$450.00 P/P)

When it comes to dining, our concierge services can help you reserve a special dinner at one of the area's top restaurants or to book a private dinner in your own room. From fresh seafood to authentic Mexican cuisine, there's something for everyone to enjoy.



# **Getting Around**



#### Taxi

Taxis are a common mode of transportation in Playa del Carmen.
They are readily available and relatively inexpensive. However, as a tourist, you should be aware of the potential for overcharging, especially if you are not familiar with the local rates. It's always a good idea to agree on a fare before starting your journey.

#### **Motorcycle Rental**

Renting a motorcycle is a popular option in Playa del Carmen for those who want to explore the surrounding areas. It offers a sense of freedom and flexibility, allowing you to easily access beaches, parks, and other attractions. Available for 21+ year olds. Contact Vacaxions or visit vacaxions. com to book this and other options for your vacation. Prices ranges from MXN\$400-MXN\$1000 per day

#### **Car Rental**

Renting a car is a popular option for visitors to Playa del Carmen and the city has a well-developed road network that allows you to easily explore the area. With a rental car, you'll have the flexibility to travel at your own pace and visit nearby attractions, such as Tulum or Cozumel. Available for 21+ year olds. Contact Vacaxions or visit vacaxions. com to book this and other options for your vacation. Prices ranges from MXN\$600-MXN\$3000 per day including insurance and other fees.

#### **Bike Rentals**

Renting a bicycle is a great way to explore Playa del Carmen. It's affordable, environmentally friendly, and allows you to see the city at your own pace. Contact Vacaxions or visit vacaxions.com to book this and other options for your vacation.

Prices ranges from MXN\$200-MXN\$1000 per day

#### **Bus**

Public transportation in Playa del Carmen includes buses and colectivos, which are shared vans that run along specific routes. It's the most affordable option, but can also be crowded and uncomfortable, especially during peak hours. You should also be prepared for longer travel times, as buses and colectivos make frequent stops. Prices ranges from MXN\$10.00 up to MXN\$200.00 depending your destination.

#### **Airport Transportation**

There are several options for getting to and from the airport in Playa del Carmen. Private shuttle services, taxis, and public buses are available at the airport. Private shuttle services are a convenient and comfortable option, especially if you're traveling with a group. Taxis are readily available as well. Public buses like ADO are the most affordable option. Contact Vacaxions or visit vacaxions.com to book this and other options for your vacation. Prices ranges from MXN\$200-MXN\$800 per person.

# **Restaurant Options**

#### La Cueva del Chango

(Mexican Food)

Surrounded by lush jungle foliage, La Cueva del Chango offers a tranquil and peaceful dining experience. With a menu featuring fresh and healthy Mexican dishes, this restaurant is perfect for a leisurely brunch or lunch.

#### Trattoria del Centro

(Italian Food)

For a taste of Italy in Playa del Carmen, look no further than Trattoria del Centro. This cozy and welcoming restaurant serves up classic Italian dishes such as spaghetti carbonara, lasagna, and tiramisu.

#### Sushi Club

(Japanese & Sushi Food)

Sushi lovers will be in heaven at Sushi Club. This restaurant features a menu of expertly crafted sushi rolls, sashimi, and other Japanese dishes. Be sure to try the tempura shrimp rolls and the spicy tuna tartare.

#### El Fogón

(Tacos & Mexican Food)

For a late-night snack or quick bite to eat, head to El Fogón. This casual eatery specializes in tacos al pastor – marinated pork cooked on a vertical spit – and is a local favorite for its flavorful and affordable dishes.



# How to enjoy Playa like a Local!



#### **Miel Artesanal**

Handmande honey body products

Miel Artesanal is a local body product company located in the sunny paradise of Playa del Carmen, Mexico. They offer a range of handmade products that are made with fresh honey, which is known for its nourishing and hydrating properties. Honey is a natural humectant, meaning it attracts and retains moisture, making it an ideal ingredient for skincare products.

Miel Artesanal's dedication to quality and natural ingredients is evident in their products. Their honey is sourced from local beekeepers, ensuring that it is fresh and pure. They use traditional methods to make their products, carefully blending the honey with other natural ingredients to create nourishing and effective body care products.

One of Miel Artesanal's biggest fans is Ceren 401, who uses their products regularly. Ceren 401 loves Miel Artesanal's honey-based shampoo, which leaves their hair feeling soft and silky. They also use their body lotion, which helps to hydrate and nourish their skin, leaving it feeling smooth and supple.

Miel Artesanal's commitment to natural ingredients and traditional methods make their products stand out in the crowded body care market. If you're looking for high-quality, effective body care products that are made with love and care, look no further than Miel Artesanal.

## **Your Personal Notes**

## We work hard but we can always do better!

Share with us any items we should be aware that helped you or that were needed during your stay. This will get us to work and continue to provide high guest standards. We hope to see you again in your next visit to Playa Del Carmen!

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